What your constituents can do to prepare for a flood

Call Floodline 0345 988 1188

Floodline Warnings Direct is a free service provided by the Environment Agency to warn you about flooding. Call Floodline to check your flood risk, sign up to the free flood warning system and receive advice and guidance about what to do before, during, or after a flood.

Visit www.gov.uk/floodsdestroy

We have lots of information online and there are three simple steps you can take to be better prepared for flooding:

1) Check your flood risk

Use the Environment Agency's flood maps and enter your postcode to find out if your home or business is at risk of flooding. Or call Floodline on 0345 988 1188.

2) Sign up to Floodline Warnings Direct (FWD)

Sign up for free flood warnings online or call Floodline on 0345 988 1188.

3) Know what to do when flooding happens

This might include:

- Make a personal flood plan and know what to do: Personal Flood Plan Online
- Prepare your business for flooding Business Flood Plan Online
- Prepare a grab bag with warm clothes, blankets, mobile phone, medication, water and food supplies, a torch, and a battery or wind up radio and important personal documents.
- Make sure you know how to turn off the gas and electricity supply.
- Identify a safe place where you, your family and pets can keep away from floodwater.
- Check your insurance to see if you're covered.

For general enquires

Post: National Customer Contact Centre
PO Box 544
Rotherham
S60 1BY

Email: enquiries@environment-agency.gov.uk

Telephone: 03708 506 506

Telephone: (from outside the UK) +44 (0) 114 282 5312 (Monday to Friday, 8am to 6pm GMT)

Minicom: (for the hard of hearing) 03702 422 549 (Monday to Friday, 8am to 6pm)

FLOODS DESTROY
BE PREPARED